

Listening Skills Inventory

Purpose: LiSI will assess how attentive a person is to a speaker, and whether he or she is an active participant in the listening process.

No. of questions: 54

Question type: Situational, self-report

Estimated completion time: 15 minutes

Shorter versions of assessment: N/A

Report Includes:

- Summary
- Introduction
- Graphs
- Detailed narrative interpretation
- List of Strengths and Limitations
- Advice



Factors and Scales:

Overall Score plus 2 factors, divided into 7 scales:

- Physical Attentiveness: Use of verbal and non-verbal language to indicate attentiveness.
- Mental Attentiveness: Mentally "tuning-in" to a speaker, and being willing and able to offer undivided attention.
- External Distractions: Ability to pay attention despite background noise.
- Conversation Flow: Tendency to interrupt or otherwise disrupt conversation flow.
- Speaker to Listener Transition: Level of comfort with being the listener rather than speaker.
- Body Language: Use of body language to convey interest and attentiveness.
- Internal Distractions: Ability to pay attention despite internal conflict.
- Attention Span: Ability to pay attention to a speaker for an extended period of time.
- Hearing a Person Out: Ability to listen with an open mind.

7 scales:

- External Distractions
- Conversation Flow
- Speaker to Listener Transition
- Body Language
- Internal Distractions
- Attention Span
- Hearing a Person Out

APPLICATION:

- Pre-employment
- Training tool
- Professional/Skills development