

Communication Skills Assessment

Purpose: COMSA will assess whether a person is able to communicate and listen effectively.

No. of questions: 38

Question type: Self-report

Estimated completion time: 10 minutes

Shorter versions of assessment: N/A

Report Includes:

- Summary
- Introduction
- Graphs
- Detailed narrative interpretation
- Strengths and Limitations
- Advice



Factors and Scales:

Overall Score plus 5 scales:

- Insightfulness: Ability to read others and understand things from their point of view.
- Verbal Expression: Ability to deliver a clear and concise message.
- Assertiveness: Willingness to express differing opinions and to stand up for oneself.
- Listening Skills: Understanding of the rules of “listening etiquette” and the ability to actively attend to others.
- Emotional Management: Ability and willingness to deal with one’s own, as well as other people’s, emotions.

APPLICATION:

- Pre-employment
- Professional development
- Team building
- Leadership development
- Sales and customer service training